



Motor Safari Adventure Guide / Tram Driver
Multiple Openings! Now Hiring! Apply Today!
Chicago Zoological Society / Brookfield Zoo

Envision providing a guided tour educating our guests about our animal collection and conservation mission while the lions roar, the Buffalo roam, and the giraffes graze upon leaves at the tree tops. Brookfield Zoo is open 365 days a year welcoming over 2 million guests annually. It is an amazing opportunity to actively engage our guests each of those 365 days creating a memorable guest experience that a guest will have for a lifetime.

As a Motor Safari Adventure Guide, you will provide extraordinary guest experiences through the safe and conscientious operation of the Motor Safari trams and Snowball Express buses transporting guests on designated routes throughout the park. You will also operate the Carousel safely and conscientiously. Your friendly demeanor, good communication and interpersonal skills, and superior customer service will contribute positively while you convey extensive park narratives and engage guests. There may be times that you will be operating the Motor Safari trams and Snowball Express buses while simultaneously narrating. All of these important activities are extremely vital in maintaining a high-quality experience for our guests.

As Brookfield Zoo is open 365 days a year, this position highly prefers flexible availability to work any 5 days out of any 7 days each week with work shifts that are usually from 4 to 8 hours in length generally during the hours that Brookfield Zoo is open. From Memorial Day – Labor Day the Zoo is open 9:30 a.m. to 6:00 p.m. daily (Sundays until 7:30 p.m.). After Labor Day until Memorial Day the weekend & weekdays hours vary from 9:30/10:00 a.m. – 5:00/6:00 p.m. During special events, the Zoo may be open until 9:00/10:00 p.m. This position generally requires flexible availability to work non-standard hours including evenings, holidays, and weekends. Due to the driving requirement, a valid driver's license is required and you must be at least 18 years of age for this position. This is a temporary (seasonal) position. Starting wage: \$9.30 per hour.

The requirements for this position include:

- High School graduate or (GED) equivalent preferred.
- Six months of prior driving experience transporting people preferred, but not required.
- Must be at least 18 years of age.
- Demonstrated strong customer service skills; must be flexible and patient.
- Good communications and interpersonal skills with the ability to communicate well with the public are required.
- Theatrical experience preferred.
- Accurate basic math and reading skills required.
- Ability to work non-standard hours including evenings, holidays, and weekends.
- Valid driver's license required. Illinois residents must possess a valid Illinois license within 90 days of hire. Valid out-of-state license required for out-of-state residents.

- One or more of the following licensures may be required: Valid "C" or "B" (CDL) Driver's License.
- Valid medical authorization card required for positions responsible for operation of a Commercial Motor Vehicle.
- Experience and/or ability to work and interact effectively with a diverse, multicultural audience. Multilingual ability and Spanish fluency a plus.

The Chicago Zoological Society is an Equal Opportunity Employer/Affirmative Action Employer - Minorities/Women/Veterans/Disabled.

If interested in being considered for this opportunity, please visit the CZS Career Center to obtain more details about the position and to apply by submitting your profile. Please visit our website at www.czs.org/careers. Please look for requisition number 401BR.